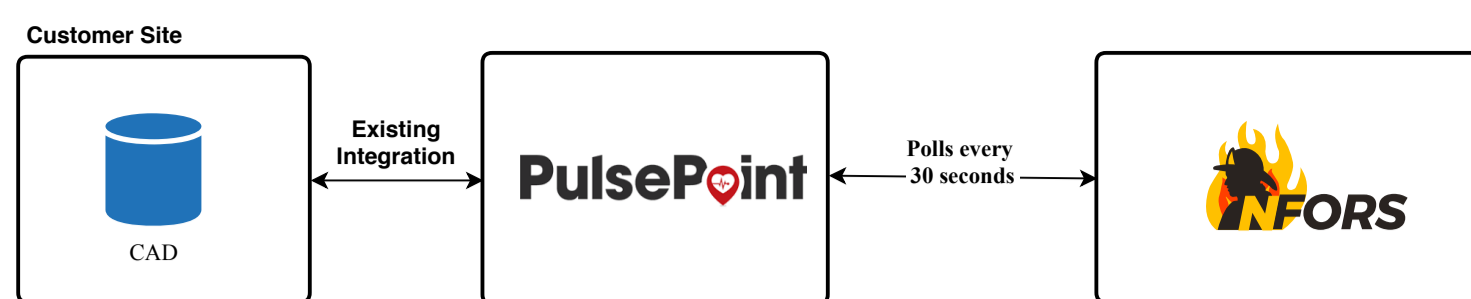


## 1 PulsePoint (Pull)



### Pros

- Generally the quickest integration route
- No maintenance
- No customer IT support needed

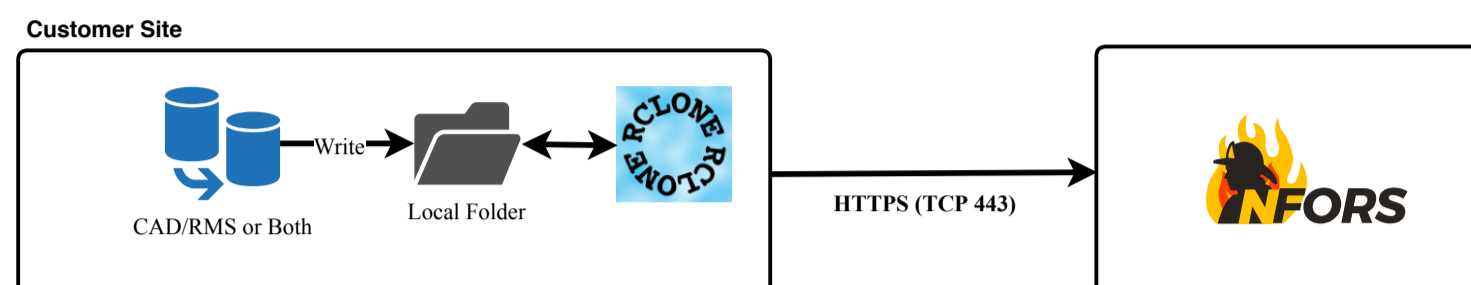
### Cons

- Cannot import historical data
- Limited to just incident data and schema. Does not contain AVL or personnel data
- Integrations in the past sometimes have inaccurate unit data

### Customer LOE

- Submit request to PulsePoint to allow IAFF to access data

## 2 RClone (Push)



### Pros

- Simple installation
- Can utilize CAD/RMS or both
- Minimal maintenance
- Data push frequency is customer controlled
- No firewall changes necessary

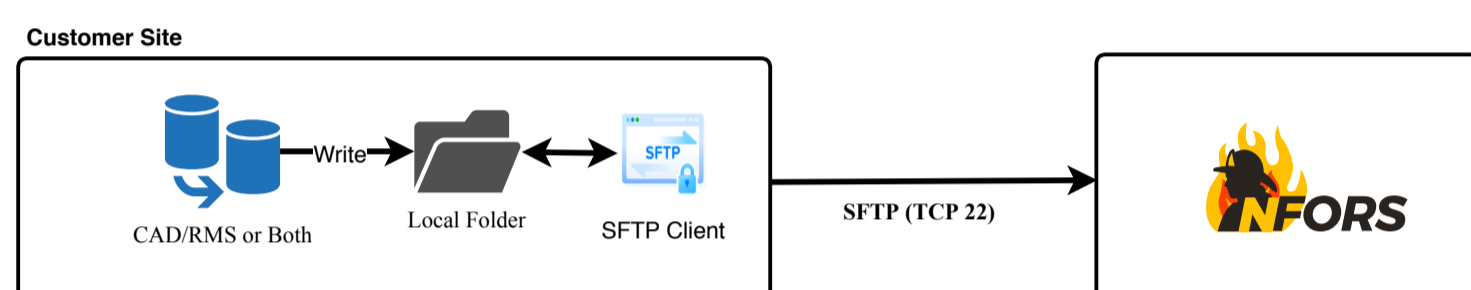
### Cons

- Requires install of software on customer site
- Historic imports can be challenging

### Customer LOE

- Configure CAD/RMS to write files to local network share
- Install [rclone](#) on local server
- Configure scheduled task to send files to NFORS

## 3 SFTP (Push)



### Pros

- Can utilize CAD/RMS or both
- Minimal maintenance
- Data push frequency is customer controlled

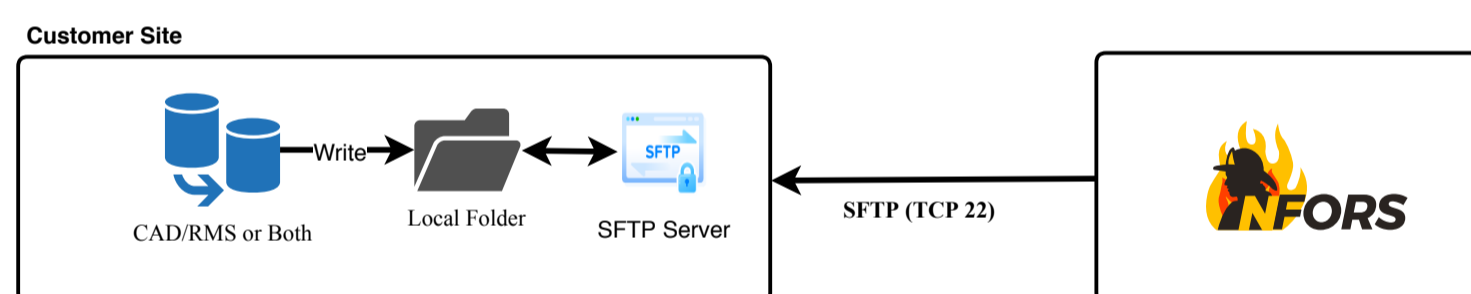
### Cons

- Requires install of software on customer site
- Historic imports can be challenging
- May require outgoing firewall changes

### Customer LOE

- Configure CAD/RMS to write files to local network share
- Install SFTP client on local server
- Configure scheduled task to send files to NFORS
- Configure firewall to allow outgoing SFTP traffic

## 4 SFTP (Pull)



### Pros

- Can utilize CAD/RMS or both
- Minimal maintenance

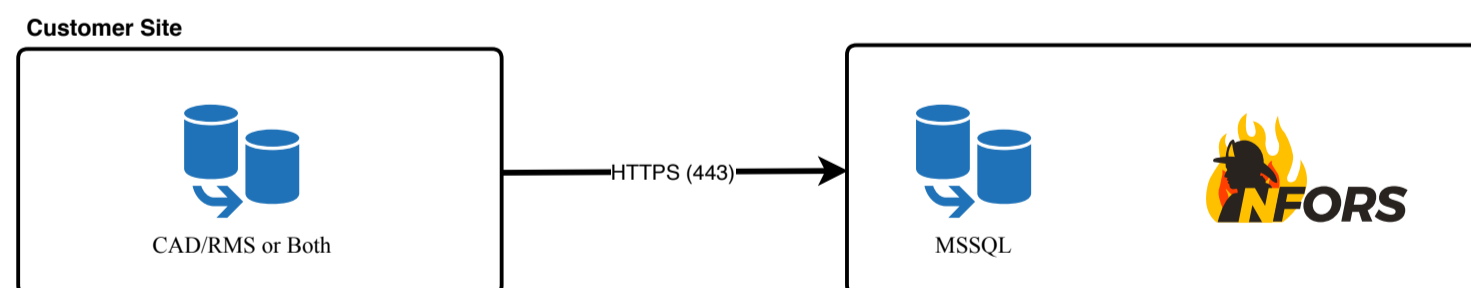
### Cons

- Requires install of software on customer site
- Historic imports can be challenging
- Requires opening a port and whitelisting on customer side

### Customer LOE

- Configure CAD/RMS to write files to local network share
- Install SFTP server on local server
- Configure firewall to whitelist NFORS IP addresses

## 5 Database Sync (Push)



### Pros

- Can utilize CAD/RMS or both
- Minimal maintenance
- Data push frequency is customer controlled
- Historic imports are easy

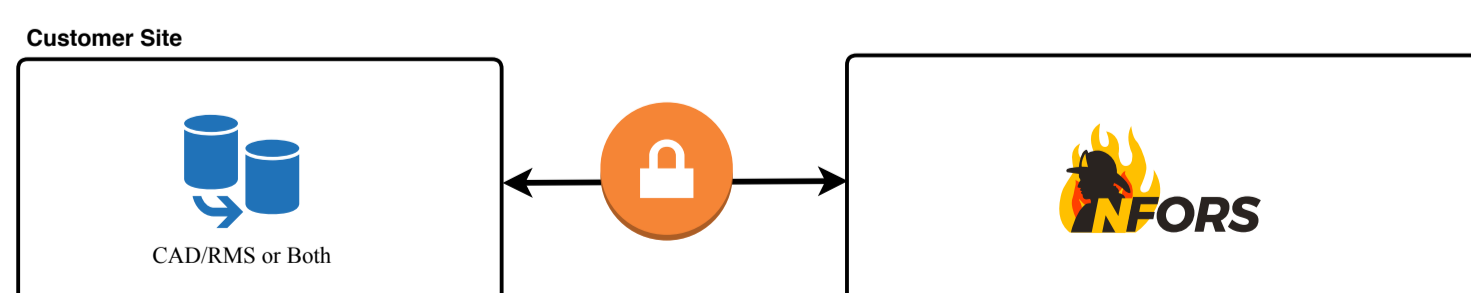
### Cons

- Longer integration time
- Requires IT personnel with intimate knowledge of table structure

### Customer LOE

- Configure CAD/RMS to sync to NFORS database
- Provide support for NFORS engineers regarding table structure

## 6 VPN Access (Pull/Push)



### Pros

- Can utilize CAD/RMS or both
- Most secured option
- Multiple options for accessing files (direct database access, local file share)

### Cons

- Longer integration time

### Customer LOE

- Provide NFORS team with VPN client details
- Provide NFORS team with endpoint credentials (direct database access or local file share)